The Jamaica Customer Service Association

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"Raising Service Standards Nationally…Delighting Customers beyond Expectations"

MEMBERSHIP APPLICATION

Name: _____ _____ _____
First *Middle* *Last*

Title: ❑Mr ❑Mrs ❑Ms ❑Dr ❑Other **Job Title:** _____

WORK INFORMATION	**HOME INFORMATION**
Company: _____ **Address:** _____ _____ **Tel:** _____ **Fax:** _____ **eMail:** _____ **Primary Industry Sector:** _____	**Address:** _____ _____ **Tel:** _____ **Mobile (Cellular):** _____ **e/Mail:** _____
How were you introduced to JaCSA? ❑ Referred ❑ Media ❑ Internet **Do you wish to join a Volunteer Team?** ❑Yes ❑ No **Do you wish to write articles for our Newsletter?** ❑Yes ❑ No	**CORPORATE/GROUP MEMBERS ONLY** (You may list up to five (5) Representatives - only one will have voting rights) Name — Position 1 _____ _____ 2 _____ _____ 3 _____ _____ 4 _____ _____ 5 _____ _____
Membership Category — **Annual Dues** — **Pmt Type** ❑ Corporate Group J$12,000 ❑ Cash ❑ Individual J$ 2,000 ❑ Cheque ❑ Student J$ 550 ❑ Pensioner J$ 550	**Indicate the type of job in which you are employed.** ❑ Operations & Management ❑ Personnel ❑ Systems & Technology ❑ Other
Your Membership is vital to the continued growth and development of JaCSA. Membership guarantees that you will enjoy a wide range of benefits including: • Regular contact with other Customer Service specialists. • Discount rates on publications, seminars and conferences sponsored by JaCSA. • Access to research materials. • Free issue of the Association's Newsletters. • Problem-solving information and referrals through the Membership Inquiry Service. **INDIVIDUAL MEMBERSHIP** Available to professionals in the field of Customer Service. **CORPORATE /GROUP MEMBERSHIP** Available to any company or organization interested in providing excellent customer service. Each corporation/group member shall have the right to nominate one qualified person as representative. **STUDENT MEMBERSHIP** Available to students of tertiary institutions who are pursuing subjects relevant to the field as a career. **PENSIONER MEMBERSHIP** Available to retired professionals who still have an interest in the field.	**The Objectives of the Association are to:** • To facilitate interaction among Customer Service Practitioners and Professionals as well as others interested in the field. • To encourage and facilitate the professional development of members. • To foster improved understanding within all sectors of the Jamaican society about the role, potential and need for excellence in customer service in the process of national development. • To encourage research, analysis and feedback on matters related to customer service as well as setting standards which will provide a catalyst for competitive advantage and professional excellence. • To seek to establish and nurture the highest standards of performance and ethic among persons involved in the field of customer service.

I wish to apply for membership and agree to abide by the Rules and Regulations of the Jamaica Customer ServiceAssociation.
My payment is enclosed □ Please invoice me □

Signature…….. Date:…….....