JAMAICA CUSTOMER SERVICE ASSOCIATION

39 Hope Road, (PSOJ Building) Kingston 10 , Jamaica W.I.
Tel: 876-978-8668 Fax: 876-927-5137 E-mail jacsassociation@cwjamaica.com

Name: _____
First *Middle* *Last*

Title: ❑Mr ❑Mrs ❑Ms ❑Dr ❑Other **Job Title:**.....

WORK INFORMATION	**HOME INFORMATION**
Company: _____ **Address:**_____ _____ **Tel:**_____ **Fax:** _____ **E-Mail:** _____ **Primary Industry Sector:** _____	**Address:**_____ _____ **Tel:** _____ **Mobile (Cellular):** _____ **E-Mail:** _____
How were you introduced to JaCSA? ❑ Referred ❑ Media ❑ Internet	**CORPORATE/GROUP MEMBERS ONLY** (You may list up to five (5) Representatives - only one will have voting rights) Name Position 1..... ..... 2..... ..... 3..... ..... 4..... ..... 5..... .....
Indicate the type of job in which you are employed. ❑ Operations & Management ❑ Personnel ❑ Systems & Technology ❑ Other	
Membership Category / **Annual Dues** / **Pmt Type** ❑ Corporate Group J$5,500 ❑ Cash ❑ Individual J$1,500 ❑ Cheque ❑ Student J$ 550 ❑ Credit Card ❑ Pensioner J$ 550 ❑ Debit Card	Do you wish to join a task Force? ❑Yes ❑ No Do you wish to write articles for our Newsletter? ❑Yes ❑ No
Your Membership is vital to the continued growth and development of JaCSA. Membership guarantees that you will enjoy a wide range of benefits including: • Regular contact with other Customer Service specialists. • Discount rates on publications, seminars and conferences sponsored by JaCSA. • Access to research materials. • Free issue of the Association Newsletters. • Problem-solving information and referrals through the Membership Inquiry Service. **INDIVIDUAL MEMBERSHIP** Available to professionals in the field of Customer Service. **CORPORATE /GROUP MEMBERSHIP** Available to any company or organization interested in providing excellent customer service. Each corporation/group member shall have the right to nominate one qualified person as representative. **STUDENT MEMBERSHIP** Available to students of tertiary institutions who are pursuing subjects relevant to the field as a career. **PENSIONER MEMBERSHIP** Available to retired professionals who still have an interest in the field.	**The Objectives of the Association are to:** • To facilitate interaction among Customer Service Practitioners and Professionals as well as others interested in the field. • To encourage and facilitate the professional development of members. • To foster improved understanding within all sectors of the Jamaican society about the role, potential and need for excellence in customer service in the process of national development. • To encourage research, analysis and feedback on matters related to customer service as well as setting standards of which will provide a catalyst for competitive advantage and professional excellence. • To seek to establish and nurture the highest standards of performance and ethic among persons involved in the field of customer service.

I wish to apply for membership and agree to abide by the Rules and Regulations of the Jamaica Customer ServiceAssociation.

My payment is enclosed ☐ Please invoice me ☐

Signature: ..... Date: .....